

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S1	5	(service adj ticket\$2) and (deadline\$2) and (alert\$4) and (status)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/07 10:12
S2	0	("2005/0010461").URPN.	USPAT	OR	OFF	2008/03/07 10:15
S3	184	(ticket\$2) and (deadline \$2) and (alert\$4) and (status)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/07 10:15
S4	36	(ticket\$2) and (deadline \$2) and (alert\$4) and (status) and (help adj desk \$2)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/07 11:33
S5	826	(service adj ticket\$2)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/07 11:45
S6	12	(service adj ticket\$2) with (monitor\$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/07 11:46
S7	161	(trouble adj ticket\$2) with (monitor\$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/07 11:49
S8	5	((trouble adj ticket\$2) with (monitor\$4)) and (deadline\$2) and (alert\$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/07 11:49

S9	6	((trouble adj ticket\$2) with (watch\$4 or oversee \$4 or track\$4 or monitor \$4)) and (deadline\$2) and (alert\$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/07 11:50
S10	66	((trouble adj ticket\$2) with (watch\$4 or oversee \$4 or track\$4 or monitor \$4)) and ((due adj date \$2) or (time adj frame\$2) or (time adj limit\$2) or deadline\$2) and (alert\$4)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/07 11:53
S12	2	"6219648".pn. and customer\$2	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/11 11:24
S13	2	"6219648".pn. and customer\$2	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/11 11:24
S14	2	"20020123983"	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/11 12:07
S15	1	"20020123983" and (alert \$4 or notif\$7)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/11 12:18
S16	1	"20020123983" and (escalat\$6 same SLA)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/11 12:22
S17	1	"6219648".pn. and interval \$2 and status	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/11 13:51

S18	1	"6219648".pn. and updat \$2 and status	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/11 15:06
S19	1	"6219648".pn. and (updat \$2 same status)	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2008/03/11 15:06

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